#### **Newsletter for North Yorkshire &**

# Bradford and Airedale practices— June & July 2019





#### **About YORLMC**

YORLMC is the professional voice for all NHS GPs and practice teams across North Yorkshire, the City of York, Bradford, Airedale, Wharfedale & Craven districts.

#### **Providing:**

- Support and advice
- Pastoral Care
- YORLMC Law
- Training
- Events
- YORLMC News
- YORLMC Buying Group
- Regular updates



## Key features inside this issue

Message from YORLMC Chief Executive including YORLMC

Make your network work conference,	3	Quality improvement module simulation workshop	O
YORLMC Wellbeing Seminars	4	Digital first primary care policy consultation	7
GP Signposts for Yorkshire & Humber	4	Advice for retention of GP pension document	7
NHSE GP Support Pack	4	Proposed new contract deal for junior contract	7
Nominations to Yorkshire Regional Council	4	Shared Parental Leave Survey	7
NHS email and locum GPs	5	Capita/PCSE	8
Footnote in the Network DES specification—population figure	5	KO41b GP Complaints Data 2018/19	8
Premises review report published	5	NHSE webinars for practice staff to input to V&I review	9
Making General Practice a great place to work	5	Flu Vaccines	9
NHS long term plan implementation framework	6	NHS Campaigns	9
HPV vaccine for boys	6	Re-train as a GP	10
Annual allowance and tax change survey	6	The Cameron Fund	10



# Message from Dougy Moederle-Lumb

# Chief Executive, YORLMC Ltd

#### **YORLMC Conference**

I wanted to thank those who attended our 3 July YORLMC Conference. The event at the Pavilions of Harrogate was attended by well over 120 GPs, practice managers and practice staff and was another success. The main aim of PCNs is to focus services around local communities and help rebuild and reconnect the primary healthcare team across the area they cover through the network, providing workload support for practices at the same time. Achieving success against the PCN DES requirements will mean General Practice leading the development of local integrated care teams and this will inevitably keep YORLMC busy over the next five years as we provide the leadership needed to achieve the organisational changes required. As with last year, I wanted YORLMC's conference to provide an opportunity to network, share information and hopefully some fun and I am confident this aspiration was met.







GPC negotiators Dr Krishna Kasaraneni, Dr Mark Sanford-Wood and Dr Farah Jameel delivered sessions on the development of and the opportunities arising from primary care networks, the new state backed indemnity scheme and digital developments.



There were also introductions to YORLMC's new speciality leads Dr John Crompton, PCN & System Integration Lead and Dr John Bibby, Wellbeing Lead.



A further session delivered by Dr Mike Holmes focused on workforce evolution; we received an overview of the West Yorkshire and Harrogate Health Partnership and learnt about the important work of the NHS GP Health Service and the Cameron Fund.

The day ended with Professor Mike Ferguson who provided a inspirational session on 'the secrets of success from the most successful professionals'. Thank you to those who attended and made it a fantastic event, we hope you enjoyed it as much as we enjoyed hosting it.













### **YORLMC Wellbeing Seminars**

#### 15th and 24th October 2019

YORLMC has organised 2 wellbeing seminars in October for GPs, Practice Managers and other primary care staff, which aim to help healthcare professionals and their colleagues to recognise the signs of burnout; understand the importance of their own wellbeing; and provide practical workshops sessions providing support/techniques on how to reduce the risk of burnout and stress in the workplace. Further details at the below links:

Bradford - Tuesday 15 October 2019 at Cedar Court Hotel, Bradford <a href="https://www.yorlmcltd.co.uk/events/9113">https://www.yorlmcltd.co.uk/events/9113</a>

North Yorkshire – Thursday 24 October 2019 at the Pavilions of Harrogate <a href="https://www.yorlmcltd.co.uk/events/9114">https://www.yorlmcltd.co.uk/events/9114</a>

#### **GP Signposts for Yorkshire & Humber**

The <u>GP signposts for Yorkshire and the Humber</u> is a directory of services for Yorkshire and the Humber with the aim to provide further details of support, career opportunities and contacts to supplement the national pack. The document will be reviewed and updated frequently.

#### NHSE GP Support Pack

The <u>NHSE GP Support Pack</u> sets out the various types of support available throughout the career of a general practitioner in England. The guide focuses on support for GPs – not the practice or the wider system.

#### **Nominations to Yorkshire Regional Council**

Nominations to the 23 seats for Yorkshire Regional Council opened on 22 July. The timetable for the election is:

- Nominations open 9am, 22 July
- Nominations close 12pm, 19 August
- Voting opens 9am, 27 August
- Voting closes 12pm, 23 September

Here is the published webpage which is now live - BMA Regional Council Elections

In Yorkshire **23** members will be elected to join two regionally elected national BMA Council members on the new Yorkshire Regional Council. This will replace the existing YRC from September.

BMA members please consider nominating yourselves. It is really important to have a broad spread of members on the new Council; geographically across the region, by gender, and by branch of practice.

A provisional date for the hustings meeting for new members of the new Regional Council to elect officers for a three year term has been agreed. This will be held on Tuesday, 8 October from 7pm (with a light meal from 6.30pm). If you are considering standing for the new Council, you might wish to put that date in your diary.

### NHS email and locum GPs

GPC and the Sessional GPC committee have been working with NHS England, NHS Digital and the National Association of Sessional GPs (NASGP) to progress the pilot scheme which would enable locums GPs on Performers List in England to get an NHS email address. Following the completion of the first stage of the pilot where the BMA has provided volunteers for testing, this is now in its final stages of the pilot. A set of 500-1000 eligible GP locums from various regions across the country will have received an email inviting them to register for an NHS Mail account. GPC expect that following the completion of this final stage, the scheme will go live nationally.

# Footnote in the Network DES specification—population figure

NHS England have confirmed that, following a number of queries, the correct population figure to use for calculating payments to PCNs is that taken from NHAIS (Exeter) and not the figure published by NHS Digital (as proposed in the relevant footnotes of the Network Contract DES Specification). The Primary Medical Services (Directed Enhanced Services) Directions 2019 confirm that "CRP" means the Contractor Registered Population as defined in Annex A of the Statement of Financial Entitlements (SFE), with the SFE confirming that this is the number of patients as recorded in Exeter. This is the figure that should be used to determine the PCN's collective registered population. The Network Contract DES Specification will be corrected in 2020/21. NHS England apologise for any inconvenience this error has caused.

### Premises review report published

The long-awaited <u>Premises Review Report</u> is now published. Despite the urgent need for investment in GP premises, highlighted by BMA <u>research findings</u> that half of surgery buildings are not fit for purpose and even fewer are fit for the future, delays in the Treasury Spending Review mean this report offers no commitment to funding. Although some elements of the report are moving in the right direction, such as the issue of last partner standing scenarios, there is still a long way to go. NHS England must now urgently secure funding from the Treasury to address the problems facing GP premises and support a clearer vision for practices and the development of Primary Care Networks.

#### Making General Practice a great place to work

A practical toolkit to improve the retention of GPs

Working with the BMA and the RCGP, NHS England and NHS Improvement have produced <u>a new toolkit</u> to improve GP retention. The toolkit is aimed at system leaders and clinical leads working across primary care, helping them to develop robust local retention action plans that provide GPs with the support they need to develop fulfilling careers in general practice. It also aims to tackle issues at practice, network and system level that may be having an impact on local GP retention.

NHS Operational Planning Guidance 2019/20 requires that recommendations from this toolkit are incorporated into local planning.

# NHS long term plan implementation framework

NHS England published the <u>NHS Long Term Plan Implementation Framework</u>, which sets out the approach that STPs and ICSs are expected to take in creating local plans to deliver the LTP. The BMA has put together a summary (<u>Appendix 1</u>) of the areas covered in the implementation framework which may be of interest and is attached.

NHSE has also published a <u>short summary paper on designing ICSs</u>, which reflects much of the BMA highlighted in their <u>recent briefing on ICSs</u>.

#### **HPV** vaccine for boys

From 1 September 2019 the HPV vaccine will be offered to boys, in addition to girls, as part of the routine school aged schedule in England. NHS England has written a letter which provides further information on the forthcoming expansion of the HPV programme. NHSE has also published a number of resources, such as posters and leaflets, all of which are available via www.orderline.dh.gov.uk, also listed below:

Your guide to the HPV vaccination leaflet

Don't forget to have your HPV vaccination poster

HPV universal programme record card

HPV vaccination factsheet for health professionals

HPV consent form

#### Annual allowance and tax change survey

Following the announcements of the <u>review</u> of the NHS pension scheme arrangements, the GPC are asking doctors concerned by the impact of these tax measures to write, either for the first time, or as a follow up letter to their earlier representations, to their local MP. Access the template letter here.

GPC also need your help to influence the review by filling in this brief survey about the impact that

the current pension arrangements have had on you. Please take a few minutes to fill it in here.

Krishna Kasaraneni, GPC England executive Team member, has written a blog explaining how we are taking action against the changes, which you can read <u>here.</u>

# Quality improvement module simulation workshop

NHS England and GPC England have commissioned the RCGP, NICE and Health Foundation to develop further quality improvement modules for future use in QOF. This year two QI modules on End of Life Care and Prescribing Safety were added.

RCGP and partners are developing a further 8 QI modules. Their use will be subject to negotiations. They will be testing these modules via full day

simulation workshops offering participants the opportunity to review and test two modules and provide feedback to the module developers. The next workshops will run on <a href="Thursday 26 September">Thursday 26 September</a>. Participants will be eligible to claim for travel and will receive a certificate of completion to add to their CPD record. For any queries please see the FAQs or contact circ@rcqp.org.uk.

#### Digital first primary care policy consultation

This important <u>consultation</u> outlines NHS England and NHS Improvement's proposals to reform patient registration, funding and contracting rules. It is proposed that the current Patient Choice Scheme is amended so that money follows the patient; existing GP surgeries can expand and improve their own digital services; and digital-first providers can register new patients in areas where people can't currently access digital GP services.

The consultation makes a number of proposals including:

- Changes to the out of area registration rules to allow a maximum number of such patients before disaggregation of the main contract
- Changes to the allocations system to enable quarterly recalculation of CCG funding to reflect patient movements
- Changes to the new patient registration premium
- Changes that could allow other digital providers to set up and start registering patients in any part of England
- Changes to allow new digital first practices into the most under-doctored geographies only for example, CCGs in the bottom 10 or 20%
- Changes to remove the need for most local APMS procurements by looking to PCNs as the default mechanism for maintaining primary care provision.

The consultation closes on 31 August 2019.

## Advice for retention of GP pension documentation

Attached at <u>appendix 2</u> is an advice note drafted by NHS England about retention of GP pension documentation, which is relevant to GPs being asked to provide pensions records which have already been submitted.

### Proposed new contract deal for junior contract

Negotiations to introduce a number of improvements to the 2016 junior doctor contract in England have now concluded. The deal which the BMA has agreed with NHS Employers and the Department of Health and Social Care brings a £90 million investment for junior doctors over the next four years, and includes increases to weekend and disco shift pay, £1,000 a year extra for all less than full time trainees, and a guaranteed annual pay uplift of 2 per cent each year for the next four years. Further details can be found <a href="https://example.com/here">here</a>

#### **Shared Parental Leave Survey**

Junior doctors and non-doctor NHS staff in England have recently secured enhancements to pay for shared parental leave (SPL), as well as provisions for paid child bereavement leave (CBL). Above statutory rights, these enhanced pay and leave provisions are not currently available for consultants, SAS doctors and GPs. In order to secure these enhanced provisions, the BMA will need to negotiate additional funding into the GP contract for services (which would then allow for amended terms for employed GPs and to partnership agreements) to ensure all doctors have equal and fair access to the leave and the associated pay. Please give your thoughts on this as the BMA can share it as evidence in their ongoing negotiations with NHS Employers to extend enhancements to SPL and CBL to as many doctors as possible in England. Please complete the survey <a href="https://example.com/here.">here.</a>

# Capita/PCSE

In response to the recent failure by Capita/PCSE, the BMA have demanded once again that Capita be stripped of its contract to provide GP support services after the company admitted further administration errors. In this latest event, correspondence sent to three email inboxes were left unprocessed for around two years. While Capita has not confirmed the total number of emails that went unprocessed, the BMA understands it is in the thousands. At least 16 women failed to receive invitations to attend cervical screening appointments and requests from another 99 women to be removed from the screening programme were also not followed through. You can read the statement by Dr Richard Vautrey, BMA GP Committee Chair here.

#### KO41b GP Complaints Data 2018/19

Following a couple of queries received on this collection, YORLMC would like to highlight that the BMA view remains that this data collection is not mandatory due to the lack of a published legal Direction. A practice can ask NHS Digital to explain why it feels this collection is legally mandatory. NHS Digital should be able to fully justify and clearly back up any statement it makes. It is reasonable for any practice to seek evidence/justification of any request/demand made of it. If a practice chooses not to use the KO41b system they should simply submit the required 2009 information (in a format of their choosing) to their CCG. Paragraph 18 of the 2009 regulations is copied out below:

#### **Annual reports**

This section has no associated Explanatory Memorandum

- 18.—(1) Each responsible body must prepare an annual report for each year which must—
- (a) specify the number of complaints which the responsible body received;
- (b)specify the number of complaints which the responsible body decided were well-founded;
- (c)specify the number of complaints which the responsible body has been informed have been referred to—
- (i)the Health Service Commissioner to consider under the 1993 Act; or
- (ii)the Local Commissioner to consider under the Local Government Act 1974; and
- (d)summarise-
- (i)the subject matter of complaints that the responsible body received;
- (ii)any matters of general importance arising out of those complaints, or the way in which the complaints were handled;
- (iii)any matters where action has been or is to be taken to improve services as a consequence of those complaints.
- (2) In paragraph (1), "year" means a period of 12 months ending with 31st March.
- (3) Each responsible body must ensure that its annual report is available to any person on request.
- (4) This paragraph applies to a responsible body which is—
- (a)an NHS body other than a Primary Care Trust; or
- (b)a primary care provider or an independent provider,
- and which in any year provides, or agrees to provide, services under arrangements with a Primary Care Trust.
- (5) Where paragraph (4) applies to a responsible body, the responsible body must send a copy of its annual report to the Primary Care Trust which arranged for the provision of the services by the responsible body.
- (6) Each Primary Care Trust must send a copy of its annual report to the Strategic Health Authority whose area includes any part of the area of the Primary Care Trust.
- (7) The copy of the annual report required to be sent in accordance with paragraph (5) or (6) must be sent as soon as reasonably practicable after the end of the year to which the report relates.

# NHSE webinars for practice staff to input to V&I review

As part of the new <u>5-year GP contract</u> GPC England and NHS England have agreed to hold a review of Vaccination and Immunisation procurement, arrangements and outcomes with the aim to reduce complexity and increase impact, without cutting practice income. As part of this NHS England is running two webinars in August to seek the views of practice staff, including practice managers and nurses. The dates are:

**Monday 5 August, 14.00 – 15.30 - Register here** 

Wednesday 7 August, 11.00 - 12.30 - Register here

If you would like to register for either of these webinars, you can do so by clicking on the links above. NHS England will then send you details of how to join the webinar.

#### Flu Vaccines

NHS England has sent out a letter to practices via its regional teams regarding supply of flu vaccinations for 2019/20 stating that, due to a delay in the WHO publishing it's recommendations to manufacturers as to which strains should be included within flu vaccines for the upcoming year, there may be a changes to delivery schedules for QIV vaccines. Whilst manufacturers should inform practices if there's any changes to their delivery schedules, practices may wish to contact their supplier to confirm agreed delivery dates

#### **NHS Campaigns**

As part of the contract agreement in England, practices will be required to put up and display in their premises, six campaign display materials within 12 months. The six campaigns we have agreed with NHS England are:

- NHS 111 a winter pressures campaign aimed at reducing pressure on urgent care and GP services by directing patients to the most appropriate local service.
- GP Access to increase patient's awareness of evening and weekend GP appointments to enable better use of these.
- Pharmacy advice aimed at reducing unnecessary appointments with GPs, that can be effectively managed with advice from a community pharmacist.
- NHS App aimed at increasing the usage of the app.
- Keep antibiotics working to reduce patient's expectation that they will be prescribed antibiotics and therefore reducing demand for them.
- Vaccinations to decrease the number of parents not getting their children vaccinated.

Practices will be sent a range of materials which they can choose to use. Suggested materials included posters text for websites and social media, slides for waiting room screens, leaflets and email banners. NHS England will produce the campaign materials and will share with each practice for them to display. GPC has asked that a range of resources are provided to practices initially so that in future they can choose to tailor the materials they are sent to suit their practice.

#### Re-train as a GP

Health Education England is continuing to receive enquiries from doctors who are considering retraining as a GP - from other medical speciality trainees, consultants and trust and staff grade doctors. The next round of GP specialty training applications opens from 30 July – 15 August 2019 (February 2020 start). Follow the #ChooseGP <u>Facebook</u> page to get the latest updates or find <u>case studies</u>, <u>FAQs</u> and <u>career information</u> on the GP National Recruitment Office (GP NRO) website. E-mail gprecruitment@hee.nhs.uk with any questions.

## **YORLMC Buying Group**

#### & Member rates

Members of the LMC Buying Group can access discounts with any of the suppliers on the attached list (Appendix 3). To access these discounts, you can either login to the Buying Group website and request a quote or if you contact the supplier directly, you need to make sure you mention your practice is a member of the LMC Buying Group or state the discount code from the suppliers page of the Buying Group website. If you were using an approved supplier before you became a Buying Group member or have been using a supplier for a long time and aren't sure whether you are receiving the correct rates, you can email the Buying Group to check: <a href="mailto:info@lmcbuyinggroups.co.uk">info@lmcbuyinggroups.co.uk</a>. For further information on LMC Buying Group member benefits or to speak to a member of the team, you can live chat via their website: <a href="mailto:https://www.lmcbuyinggroups.co.uk">https://www.lmcbuyinggroups.co.uk</a>/ or give them a call on: 0115 979 6910.

#### The Cameron Fund

The latest edition of the Cameron Fund newsletter is available here



The GPs' own charity

BMA House, Tavistock Square, London WC1H 9JP, Registered Charity
No. 261993

BMA House, Tavistock Square, London WC1H 9JP, Registered Charity No. 261993The Cameron Fund is the medical benevolent charity that provides support solely to GPs in the UK. It provides grants and loans to assist doctors and their families experiencing financial difficulties due to short or long-term illness, relationship breakdown or hardship following the actions of regulatory bodies or former partners. An increasing number of requests are being received for assistance from GPs during re-training. Interest-free loans may be available towards the expenses encountered during a return to professional work. Anyone who knows of someone experiencing hardship is urged to draw attention to the Cameron Fund's existence. You do not need to be a member of the Cameron Fund to benefit from this charity but please consider becoming a member – it is free to join and the membership form can be downloaded <a href="http://www.cameronfund.org.uk/sites/default/files/MembershipApplicationForm.pdf">http://www.cameronfund.org.uk/sites/default/files/MembershipApplicationForm.pdf</a> and returned by email to <a href="mailto:info@cameronfund.org.uk">info@cameronfund.org.uk</a> General contact details are: Phone: 020 7388 0796

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