



#### **North Yorkshire Branch Report**

YORLMC represents all GPs and their practices in North Yorkshire and the City of York

#### **Providing:**

- Support & Advice
- Pastoral Care
- YORLMC Law
- HR & Employment
- Training
- Events
- YORLMC News
- YORLMC BuyingGroup
- Regular updates

### Message from John Crompton, Chair, North Yorkshire Branch, YORLMC Ltd



December and January have seen unprecedented pressures within primary, secondary and community care across North Yorkshire & York. YORLMC has welcomed the small but significant winter pressures monies that have been made available to General Practice by some of the NYY CCGs but would wish to see this be embedded across all CCGs and expand in future years. With General Practice receiving increasingly frequent Opel

(Operational pressures escalation levels) alerts of 'struggling to cope' from both secondary care and community services we are working with CCGs to develop similar but more operational solutions for General Practice, learning from the work done in Scarborough & Ryedale.

Our regular meetings with all 4 NYY CCGs and NHSE confirm significant and potentially worsening deficit positions as we approach the end of the financial year. Learning from the Capped Expenditure Programme in York and Scarborough would seem to confirm no quick fix solution exists and a more medium term strategy moving away from the rigid annual budget cycle is required.

All NYY CCGs have declared an intention to spend the £3 per head for transformation of primary care with ongoing negotiation and, where required, challenge by YORLMC Officers to ensure resources are utilised appropriately.

#### **ALSO INSIDE THIS ISSUE**

Contact details – YORLMC's Corporate Affairs Team	2	Primary Care Support England (Capita)/NHSE escalation process for practices – updated contact details	3
YORLMC Branch and Division Meeting Agendas	2	Keeping PGDs up to date	3
YORLMC Branch and Division Meeting Agendas: Contributions and attendance is welcomed from GPs and Practice Managers	2	North Yorkshire LMC Elections	3
Message from Berni Judge, Practice Manager Resource, North Yorkshire Branch	3	YORLMC conference 2018 – SAVE THE DATE	4
		YORLMC TRAINING	4

#### Contact details - YORLMC's Corporate Affairs Team

YORLMC's Corporate Affairs Team (CAT) is responsible for keeping GPs and practice teams informed of current issues relating to primary care and beyond. The CAT leads on communicating important messages, producing regular guidance and newsletters to keep all GPs and practice teams informed, involved and engaged.

To help the CAT keep track of changes within practice teams it will be much appreciated if you can advise <a href="mailto:info@yorlmcltd.co.uk">info@yorlmcltd.co.uk</a> when email addresses change, when GPs join or leave your practice as well as when there is to be a change

of Practice Manager.

Simon Berriman is administering the North Yorkshire Branch and Liaison -

simon.berriman@yorlmcltd.co.uk

Stacey Fielding is administering the 4 North Yorkshire Divisions – stacey.fielding@yorlmcltd.co.uk

Simon and Stacey are therefore the first point of contact for all North Yorkshire & York related matters.

## YORLMC Branch and Division Meeting Agendas: Contributions and attendance is welcomed from GPs and Practice Managers

GPs and Practice Managers are reminded that their suggestions for items for inclusion on Branch and Division agendas are welcomed. Meetings of the North Yorkshire Branch of YORLMC focus on issues affecting the North Yorkshire & York area as a whole. There are also four Divisions of YORLMC Ltd which correspond to the four North Yorkshire CCG areas. Division meetings focus on more localised discussion and Agendas are circulated to Committee Members one week prior to meetings, following agenda planning sessions involving YORLMC Officers and YORLMC's Corporate Affairs Team. All GPs and Practice

Managers are welcome to attend their respective Division meetings.

Branches and Divisions meet bi-monthly in alternate months and you can check the dates of forthcoming meetings <u>here</u>.

We very much hope you will contribute to this process – your suggested items can be sent to the Corporate Affairs Team as follows:

info@yorlmcltd.co.uk

If you wish to attend your local Division meeting please contact: <a href="mailto:Stacey.fielding@yorlmcltd.co.uk">Stacey.fielding@yorlmcltd.co.uk</a>

### Message from Berni Judge, Practice Manager Resource, North Yorkshire Branch, YORLMC

Just a reminder that I am the Practice Manager Resource co-opted to the North Yorkshire Branch of YORLMC. My co-option to YORLMC has been made with the intention of providing practices across North Yorkshire and York with an additional resource and acting as a link with practice manager colleagues. I will be attending Branch meetings and also liaison meetings with CCG leads and representatives of the Area Team so if you feel there are issues/themes emerging that would benefit from being highlighted at these meetings please let me know so I can ensure these can be considered for inclusion on meeting agendas. The easiest way to contact me is by email — <a href="mailto:berni.judge@nhs.ne">berni.judge@nhs.ne</a>. When emailing it would be helpful if you could also copy your email to the Corporate Affairs Team - <a href="mailto:simon.berriman@yorlmcltd.co.uk">simon.berriman@yorlmcltd.co.uk</a>



# Primary Care Support England (Capita)/NHSE escalation process for practices – updated contact details

In July 2016 in response to the significant number of ongoing issues as a result of the poor delivery of services by PCSE provided by Capita and commissioned by NHS England, YORLMC agreed with NHSE Y&H an escalation process for practices to follow. By way of reminder the current contact details are set out below.

1. Initial queries should be directed as follows:

For GP Payments, please contact <a href="mailto:pcse.gp-payments@nhs.net">pcse.gp-payments@nhs.net</a>
For GP Pensions, please contact <a href="mailto:pcse.gp-pensions@nhs.net">pcse.gp-pensions@nhs.net</a>
For Performers Lists queries please contact <a href="mailto:pcse.gp-pensions@nhs.net">pcse.gp-pensions@nhs.net</a>

For Supplies and Portal queries, please contact <a href="mailto:pcse.portalenquiries@nhs.net">pcse.portalenquiries@nhs.net</a>

For all other queries, please continue to use pcse.enquiries@nhs.net

- 2. Unresolved issues or lack of response, practices should contact PCS England regional contact sophie.meek@nhs.net North Yorkshire Local Training Manager
- 3. If following this, practice issues remain unresolved please contact the following NHSE Y&H contacts <u>keith.paterson1@nhs.net</u>; <u>marie.wharton@nhs.net</u> and <u>helen.hawran@nhs.net</u> who will do their best to help escalate the issues.

There is further PCSE related guidance on YORLMC's website here

#### Keeping PGDs up to date

Practices are reminded of the importance in having up to date copies of PGDs. Current PGDs are available at <a href="https://www.england.nhs.uk/north/our-work/pgds/">https://www.england.nhs.uk/north/our-work/pgds/</a>

It is also important that these are correctly signed. More information regarding this is available via the above link. CQC is likely to check PGDs as part of an inspection. Guidance regarding PGDs is available on the BMA website including a useful checklist for practices.

#### **North Yorkshire LMC Elections**

Elections for seats on North Yorkshire LMC are underway. This is an exciting opportunity to join YORLMC and be part of our work on behalf of all GPs and practices across North Yorkshire & York. The seats subject to election are:

- Harrogate & Rural District 5 seats
- Scarborough & Ryedale 4 seats
- Vale of York 1 vacant seat
- Districtwide GP Registrar 1 seat
- Districtwide Locum seat 1 seat

If you are interested in putting yourself forward then please contact smon.berriman@yorlmcltd.co.uk or 01423 879922. The deadline for nominations is 12 Feb.

#### YORLMC CONFERENCE—18 OCTOBER 2018

The 2018 YORLMC Annual conference will take place on 18 October. This full day event will be held at Pavilions of Harrogate, Great Yorkshire Showground, Harrogate and is open to all Bradford & Airedale and North Yorkshire & York practices.

Full details will be issued in due course but please do put the date in your diaries now.

#### **YORLMC TRAINING - Upcoming courses**

For a full list please see training courses please see <a href="https://www.yorlmcltd.co.uk/events">https://www.yorlmcltd.co.uk/events</a>. Please contact Leanne Ashton (<a href="leanne.ashton@yorlmcltd.co.uk">leanne.ashton@yorlmcltd.co.uk</a>) for all your practice training needs.

**Lunch & Learn** training packages provide a different way for practices to train their staff as it enables you, on behalf of the practice, to deliver training over a lunchtime, by giving you all the materials you need. When you purchase the Lunch and Learn package your payment will trigger access to a PowerPoint presentation and all the relevant accompanying training materials. The training packages which have been developed by Wessex LMCs are accessible <a href="here">here</a>. You will need to create an account and use the code **YORLMC** when you purchase in order to access the preferential rates offered to practices in Bradford, Airedale, Wharfedale, Craven, North Yorkshire & York.

YORLMC now offers a helping hand for practices who would like to deliver Lunch & Learn sessions to their staff. Some may not be comfortable in delivering this training themselves or simply just don't have the time. By providing a trainer we can help deliver this in your practice. Please email leanne.ashton@yorlmcltd.co.uk if you would like more information about this.

# **Changes within**practice teams

To help YORLMC's

Corporate Affairs Team keep track of changes within practice

teams will Practice Managers please advise

info@yorlmcltd.co.uk when

GPs join or leave the practice and when there is to be a change of Practice Manager

# FREE job advertising service for practices & GPs

NHS Practices in the YORLMC area seeking to fill GP and staff vacancies and GPs seeking work in YORLMC area can place adverts on the job page free of charge.

To place an advert please contact the Corporate Affairs Team via info@yorlmcltd.co.uk

#### YORLMC Ltd Disclaimer

YORLMC Limited does not provide legal or financial advice and thereby excludes all liability howsoever arising in circumstances where any individual, person or entity has suffered any loss or damage arising from the use of information provided by YORLMC Limited in circumstances where professional legal or financial advice ought reasonably to have been obtained. YORLMC Limited provides representation, guidance and support to GPs and practices in the North Yorkshire and Bradford and Airedale areas. YORLMC Limited strongly advises individuals or practices to obtain independent legal/financial advice. Articles and adverts included in this newsletter must not be assumed to be endorsed by YORLMC Ltd.