



## North Yorkshire Branch Report

YORLMC represents all GPs and their practices in North Yorkshire and the City of York

### Providing:

- ◆ [Support & Advice](#)
- ◆ [Pastoral Care](#)
- ◆ [YORLMC Law](#)
- ◆ [HR & Employment](#)
- ◆ [Training](#)
- ◆ [Events](#)
- ◆ [YORLMC News](#)
- ◆ [YORLMC Buying Group](#)
- ◆ [Regular updates](#)

### Message from John Crompton, Chair, North Yorkshire Branch, YORLMC Ltd



In November myself and GP colleagues from both the North Yorkshire and Bradford and Airedale branches of YORLMC attended both the one day LMC England conference and the BMA Workforce conference in London. At the LMC England Conference there was debate on the situation facing General Practice in England including new models of care, the GPFV, indemnity and Capita. There was also an excellent speech from GPC Chair Dr Richard Vautrey, in which he set out the GPC's recent successes on behalf of General Practice and its current campaigns. More information, is available on the BMA website

The key concern shared locally and nationally is that the GP Forward view is not delivering the scale and pace of investment to meet the needs of general practice and that unsustainable workload is affecting more and more practices. The stark figures are that GP consultations have gone up by 15% in the last 5 years whilst the latest workforce survey shows a further drop in GP numbers by 500 or 6%, whilst consultant numbers continue to rise by 2%. Whilst progress is being made on introducing new professionals including pharmacists, physiotherapists and AMPs into primary care this is still patchy and not keeping pace with demand. The launch of the BMA document Saving General Practice sets out 6 key areas to be addressed to turn around the current crisis facing general practice. These are recurrent sustainable funding, workforce, indemnity, manageable workload, retention of national core contract and premises, IT infrastructure and administrative support.

YORLMC continues to work with CCGs and NHSE locally and exert national influence to take this agenda forward whilst supporting practices in what I feel are unparalleled times. We believe it is vital the promised NHS investment in the last budget reaches primary care and CCGs utilise the £3 per head transformation funds properly and start making real medium and long term switches in investment towards General practice.

Finally I would like to wish you all a merry Christmas and all the best for 2018

### ALSO INSIDE THIS ISSUE

<a href="#">Contact details – YORLMC's Corporate Affairs Team</a>	2	<a href="#">Primary Care Support England (Capita)/ NHSE escalation process for practices – updated contact details</a>	3
<a href="#">YORLMC Branch and Division Meeting Agendas</a>	2	<a href="#">GPC GP Contract Roadshow—31 January</a>	3
<a href="#">YORLMC Branch and Division Meeting Agendas: Contributions and attendance is welcomed from GPs and Practice Managers</a>	2	<a href="#">YORLMC TRAINING</a>	4
<a href="#">Message from Berni Judge, Practice Manager Resource, North Yorkshire Branch</a>	3	<a href="#">Keeping PGDs up to date</a>	4

## Contact details – YORLMC's Corporate Affairs Team

YORLMC's Corporate Affairs Team (CAT) is responsible for keeping GPs and practice teams informed of current issues relating to primary care and beyond. The CAT leads on communicating important messages, producing regular guidance and newsletters to keep all GPs and practice teams informed, involved and engaged.

To help the CAT keep track of changes within practice teams it will be much appreciated if you can advise [info@yorlmcld.co.uk](mailto:info@yorlmcld.co.uk) when email addresses change, when GPs join or leave your practice as well as when there is to be a change

of Practice Manager.

Simon Berriman is administering the North Yorkshire Branch and Liaison -

[simon.berriman@yorlmcld.co.uk](mailto:simon.berriman@yorlmcld.co.uk)

Stacey Fielding is administering the 4 North Yorkshire Divisions –

[stacey.fielding@yorlmcld.co.uk](mailto:stacey.fielding@yorlmcld.co.uk)

Simon and Stacey are therefore the first point of contact for all North Yorkshire & York related matters.

## YORLMC Branch and Division Meeting Agendas: Contributions and attendance is welcomed from GPs and Practice Managers

GPs and Practice Managers are reminded that their suggestions for items for inclusion on Branch and Division agendas are welcomed. Meetings of the North Yorkshire Branch of YORLMC focus on issues affecting the North Yorkshire & York area as a whole. There are also four Divisions of YORLMC Ltd which correspond to the four North Yorkshire CCG areas. Division meetings focus on more localised discussion and Agendas are circulated to Committee Members one week prior to meetings, following agenda planning sessions involving YORLMC Officers and YORLMC's Corporate Affairs Team. All GPs and Practice

Managers are welcome to attend their respective Division meetings.

Branches and Divisions meet bi-monthly in alternate months and you can check the dates of forthcoming meetings [here](#).

We very much hope you will contribute to this process – your suggested items can be sent to the Corporate Affairs Team as follows:

[info@yorlmcld.co.uk](mailto:info@yorlmcld.co.uk)

If you wish to attend your local Division meeting please contact: [Stacey.fielding@yorlmcld.co.uk](mailto:Stacey.fielding@yorlmcld.co.uk)

## Message from Berni Judge, Practice Manager Resource, North Yorkshire Branch, YORLMC

Just a reminder that I am the Practice Manager Resource co-opted to the North Yorkshire Branch of YORLMC. My co-option to YORLMC has been made with the intention of providing practices across North Yorkshire and York with an additional resource and acting as a link with practice manager colleagues. I will be attending Branch meetings and also liaison meetings with CCG leads and representatives of the Area Team so if you feel there are issues/themes emerging that would benefit from being highlighted at these meetings please let me know so I can ensure these can be considered for inclusion on meeting agendas. The easiest way to contact me is by email – [berni.judge@nhs.net](mailto:berni.judge@nhs.net). When emailing it would be helpful if you could also copy your email to the Corporate Affairs Team - [simon.berriman@yorlmcld.co.uk](mailto:simon.berriman@yorlmcld.co.uk)



## Primary Care Support England (Capita)/NHSE escalation process for practices – updated contact details

In July 2016 in response to the significant number of ongoing issues as a result of the poor delivery of services by PCSE provided by Capita and commissioned by NHS England, YORLMC agreed with NHSE Y&H an escalation process for practices to follow.

By way of reminder the current contact details are set out below.

1. Initial queries should be directed as follows:

For GP Payments, please contact [pcse.gp-payments@nhs.net](mailto:pcse.gp-payments@nhs.net)

For GP Pensions, please contact [pcse.gp-pensions@nhs.net](mailto:pcse.gp-pensions@nhs.net)

For Performers Lists queries please contact [pcse.performerlists@nhs.net](mailto:pcse.performerlists@nhs.net)

For Supplies and Portal queries, please contact [pcse.portalenquiries@nhs.net](mailto:pcse.portalenquiries@nhs.net)

For all other queries, please continue to use [pcse.enquiries@nhs.net](mailto:pcse.enquiries@nhs.net)

Unresolved issues or lack of response, practices should contact PCS England regional contact [sophie.meek@nhs.net](mailto:sophie.meek@nhs.net) - North Yorkshire Local Training Manager

If following this, practice issues remain unresolved please contact the following NHSE Y&H contacts – [keith.paterson1@nhs.net](mailto:keith.paterson1@nhs.net); [marie.wharton@nhs.net](mailto:marie.wharton@nhs.net) and [helen.hawran@nhs.net](mailto:helen.hawran@nhs.net) who will do their best to help escalate the issues.

There is further PCSE related guidance on YORLMC's website [here](#)

## GPC GP Contract Roadshow—31 January

Following the conclusion of this year's contract negotiations YORLMC is coordinating the GPC's Leeds roadshow. This roadshow is a valuable opportunity for you to hear from Dr Richard Vautrey, Chair of GPC, on the 2018/19 contract changes and receive an update from Dr Zoe Norris, Chair of the GPC Sessional Subcommittee, with an opportunity to ask questions afterwards.

The event will take place at the Village Hotel and Leisure Club, 186 Otley Road, Headingley, Leeds, LS16 5PR on Wednesday 31 January 7pm to 9pm and will be open to all GPs and practice staff working in the Yorkshire & Humber region. Registration is from 6.30pm and tea and coffee will be available.

It is essential that your place is booked to ensure you do not miss this opportunity. Places can be booked via the YORLMC website at <https://www.yorlmcld.co.uk/events/4783>

## YORLMC TRAINING - Upcoming courses

For a full list please see training courses please see <https://www.yorlmc Ltd.co.uk/events>.

Please contact Leanne Ashton ([leanne.ashton@yorlmc Ltd.co.uk](mailto:leanne.ashton@yorlmc Ltd.co.uk)) for all your practice training needs.

**Lunch & Learn** training packages provide a different way for practices to train their staff as it enables you, on behalf of the practice, to deliver training over a lunchtime, by giving you all the materials you need. When you purchase the Lunch and Learn package your payment will trigger access to a PowerPoint presentation and all the relevant accompanying training materials. The training packages which have been developed by Wessex LMCs are accessible [here](#). You will need to create an account and use the code **YORLMC** when you purchase in order to access the preferential rates offered to practices in Bradford, Airedale, Wharfedale, Craven, North Yorkshire & York.

YORLMC now offers a helping hand for practices who would like to deliver Lunch & Learn sessions to their staff. Some may not be comfortable in delivering this training themselves or simply just don't have the time. By providing a trainer we can help deliver this in your practice. Please email [leanne.ashton@yorlmc Ltd.co.uk](mailto:leanne.ashton@yorlmc Ltd.co.uk) if you would like more information about this.

## Keeping PGDs up to date

Practices are reminded of the importance in having up to date copies of PGDs. Current PGDs are available at <https://www.england.nhs.uk/north/our-work/pgds/>

It is also important that these are correctly signed. More information regarding this is available via the above link. CQC is likely to check PGDs as part of an inspection. Guidance regarding PGDs is available on the [BMA website](#) including a useful checklist for practices.

### Changes within practice teams

To help YORLMC's Corporate Affairs Team keep track of changes within practice teams will Practice Managers please advise [info@yorlmc Ltd.co.uk](mailto:info@yorlmc Ltd.co.uk) when

GPs join or leave the practice and when there is to be a change of Practice Manager

### New FREE job advertising service for practices & GPs

We have now launched a new job page on the YORLMC website <https://www.yorlmc Ltd.co.uk/jobs>. NHS Practices in the YORLMC area seeking to fill GP and staff vacancies and GPs seeking work in the YORLMC area can place adverts on the job page free of charge.

To place an advert please contact the Corporate Affairs Team via [info@yorlmc Ltd.co.uk](mailto:info@yorlmc Ltd.co.uk)

#### YORLMC Ltd Disclaimer

YORLMC Limited does not provide legal or financial advice and thereby excludes all liability howsoever arising in circumstances where any individual, person or entity has suffered any loss or damage arising from the use of information provided by YORLMC Limited in circumstances where professional legal or financial advice ought reasonably to have been obtained. YORLMC Limited provides representation, guidance and support to GPs and practices in the North Yorkshire and Bradford and Airedale areas. YORLMC Limited strongly advises individuals or practices to obtain independent legal/financial advice. Articles and adverts included in this newsletter must not be assumed to be endorsed by YORLMC Ltd.