

# Training & Development

A regular newsletter giving you news and updates on education, training and development in North Yorkshire and Bradford & Airedale



## UPCOMING COURSES

### OCTOBER

26<sup>th</sup> BLS Clinical & Non-Clinical - York

### NOVEMBER

1<sup>st</sup> Intermediate Medical Terminology - York

1<sup>st</sup> Leadership Skills Workshop - Bradford

7<sup>th</sup> BLS Clinical & Non-Clinical - Whitby

7<sup>th</sup> BLS Clinical & Non-Clinical - Harrogate

14<sup>th</sup> BLS Clinical & Non-Clinical - Bradford

21<sup>st</sup> Supervising Clinical Colleagues - York

23<sup>rd</sup> BLS Clinical & Non-Clinical - Catterick

23<sup>rd</sup> Summarising Records & QOF - York

30<sup>th</sup> Enhance Your Telephone Consultation & Triage - Bingley

**For more details**

Visit

[www.yorlmcld.co.uk/events](http://www.yorlmcld.co.uk/events)

## 2018 COURSE CALENDAR

We have been busy booking new courses and new trainers for 2018 and will be releasing the calendar onto the website shortly. We will still be adding courses throughout the year and we welcome requests and ideas for training requirements in your area.

## NEW LUNCH & LEARN PACKAGE

Wessex LMC continue to develop the Lunch & Learn packages for practices and kindly share these with YORLMC. They have recently developed and released the RCGP and NHS England endorsed..

### Practice Healthcheck



Practices may use the tool to help them identify where on the spectrum of vulnerability they lie, which may prompt practices to take proactive preventative steps to avoid reaching crisis point. The diagnostic tool will enable practices to identify key issues to address and will signpost practices to some possible solutions. The Practice Healthcheck is available **free of charge** by visiting [www.yorlmcld.co.uk/events](http://www.yorlmcld.co.uk/events) and clicking on **Lunch and Learn**

## HELP WITH LUNCH & LEARN

YORLMC now offers a helping hand for practices who would like to deliver Lunch & Learn sessions to their staff. Some may not be comfortable in delivering this training themselves or simply just don't have the time. By providing a trainer we can help deliver this in your practice.

## MEDICAL ASSISTANTS & CARE NAVIGATION

YORLMC has now successfully trained over 100 Care Navigators in Harrogate, Airedale, Wharfedale and Craven. We are now working with CCG's to help embed these roles within practices as well as developing the new Medical Assistant roles in the new year.

## GDPR

You will have seen in the September edition of the YORLMC newsletter that we are still awaiting the final guidance on GDPR from the BMA. In order to make sure that practices receive the most *up-to-date* information, we will only be providing training once this guidance has been released later in the year. We previously asked for expressions of interest on receiving training for GDPR, however this was still at a significant cost to practices. We are therefore delighted that LMC Law are now able to deliver this training to practices at a minimal cost. Details to follow shortly.

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