

Established 2007 Celebrating

Issue 85 – March 2017

Representing all GPs and their practices in:

- Bradford, Airedale, Wharfedale and Craven
- North Yorkshire and the City of York

Providing:

- Support
- Advice
- Pastoral Care
- YORLMC Law
- Training
- Events
- YORLMC News
- YORLMC
 Buying Group
- Regular updates

Message from Mark Brooke, Chair, Bradford & Airedale Branch, YORLMC Ltd



General Practice in Bradford, Airedale, Wharfedale & Craven is a broad church with many differing views about day to day issues and the way forwards. YORLMC needs to be able to take into account as many of those views as possible when interacting with CCGs, Hospital Trusts and other organisations on your behalf. It has been noted by others that YORLMC does not always seem to have a "corporate view" to present in discussions - my response to that is that we are not a corporate body, but rather a representative body that needs to take account of the varied views amongst our constituents.

YORLMC does receive views, opinions and notification of problems to the Corporate Affairs Team in Harrogate and use these to guide how we represent you. To enhance this understanding of your needs, we would like to begin sending out very short communications with a snippet of background and no more than two questions relating to the topic in the hope that this will highlight the issues that are currently exercising YORLMC and help us to be informed about your opinions on those issues. I hope that you will be able to engage with us in this way and that there will be results from doing so.

Please also keep in touch with YORLMC through the <u>YORLMC website</u>, <u>Twitter</u> or via the Corporate Affairs Team (<u>kate.mackenzie@yorlmcltd.co.uk</u> and <u>neil.bostock@yorlmcltd.co.uk</u>) and let us know your views.

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Contact details – YORLMC's Corporate Affairs Team

YORLMC's Corporate Affairs Team (CAT) is responsible for keeping GPs and practice teams informed of current issues relating to primary care and beyond. The CAT leads on communicating important messages, producing regular guidance and newsletters to keep all GPs and practice teams informed, involved and engaged.

To help the CAT keep track of changes within practice teams it will be much appreciated if you can advise <u>info@yorlmcltd.co.uk</u> when email addresses change, when GPs join or leave your practice as well as when there is to be a change of Practice Manager.

Neil Bostock has recently joined YORLMC's Corporate Affairs Team and together with Kate Mackenzie is the first point of contact for all Bradford, Airedale, Wharfedale and Craven related matters. Neil and Kate can be contacted on <u>neil.bostock@yorlmcltd.co.uk</u> and <u>Kate.Mackenzie@yorlmcltd.co.uk</u>

YORLMC Division Meetings - GPs and Practice Managers invited to attend

GPs and Practice Managers are reminded that they are invited - and encouraged - to attend their local YORLMC Division meetings.

The Division meetings provide the opportunity for closer working at individual locality level with senior representatives from the local CCG and provide a forum to progress matters that are pertinent to individual localities.

Divisions meet bimonthly and you can check the dates of forthcoming meetings <u>here</u>. If you intending to come to a meeting, please let the Corporate Affairs Team know via <u>kate.mackenzie@yorlmcltd.co.uk</u>

In addition, GPs and Practice Managers are reminded that their suggestions for items for inclusion on Branch and Division agendas are welcomed. Meetings of the Bradford & Airedale Branch of YORLMC focus on issues affecting the Bradford, Airedale, Wharfedale & Craven area as a whole. The three Divisions of YORLMC Ltd which correspond to the three CCG areas focus on more localised discussion.

Agendas are circulated to Committee Members one week prior to meetings, following agenda planning sessions involving YORLMC Officers and YORLMC's Corporate Affairs team. You can check the dates of forthcoming meetings <u>here</u>

We very much hope you will contribute to this process – your suggested items can be forwarded to the Corporate Affairs Team as follows: <u>info@yorlmcltd.co.uk</u>

Pharmacy applications

The following applications have been received:

- No Significant Change Relocation by Frizinghall Enterprises Ltd from 285 Bradford Road, Frizinghall, Shipley, BD18 3AB to Frizinghall Medical Centre, 274 Keighley Road, Bradford, BD9 4LH.
- No significant change relocation by Currie's Chemist (Wyke) Ltd to 81 Towngate, Wyke, BD12 9JB.

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Book your place at the YORLMC Conference on 17 October

This full day event available to all North Yorkshire & York and Bradford & Airedale practices is taking place at the <u>Pavilions of Harrogate</u>, Great Yorkshire Show Ground, Harrogate. This full day Conference is designed to help GPs and practice teams navigate the changing landscape of general practice by providing practical information and advice on new models of care, future proofing general practice, working within the changing shape of the GP workforce, new consultation types, social

prescribing and more. While we recognise this is a serious challenge for practices, our aim is that the day will be informative, inspirational, interactive and entertaining. A full programme will be available in due course but to secure your place, for a nominal fee of £40 per person, please book as soon as possible via the link below to avoid disappointment.

https://www.yorlmcltd.co.uk/events/3360

YORLMC TRAINING - Upcoming courses

For a full list please see training courses please see https://www.yorlmcltd.co.uk/events

Lunch & Learn training packages provide a different way for practices to train their staff as it enables you, on behalf of the practice, to deliver training over a lunchtime, by giving you all the materials you need. When you purchase the Lunch and Learn package your payment will trigger access to a PowerPoint presentation and all the relevant accompanying training materials. The training packages which have been developed by Wessex LMCs are accessible <u>here</u>. You will need to create an account and use the code **YORLMC** when you purchase in order to access the preferential rates offered to practices in Bradford, Airedale, Wharfedale, Craven, North Yorkshire & York.

Yortender

YORLMC would like to remind practices that local authority contracts that are out to tender will be advertised via the YorTender website <u>https://www.yortender.co.uk</u>

Registration is free and will allow you to become aware when new services become eligible for tender.

To help YORLMC's Corporate Affairs Team keep track of changes within practice teams will Practice Managers please advise <u>info@yorlmcltd.co.uk</u> when GPs join or leave the practice and when there is to be a change of Practice Manager.

YORLMC Ltd Disclaimer

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Reporting back on YORLMC Roadshows

During March, YORLMC held local roadshows in AWC and in Bradford City & Districts These included an update on the 2017/18 Contract, progress on the GPFV, models of GPs working at scale and the services provided by YORLMC.

Bulletins with summaries of the discussions at each roadshow have been shared with local GPs, GPRs and Practice Managers.

Thank you very much to everyone who attended. Some of the feedback received is included below:

A sample of the positive feedback received from roadshows held to date: 'interesting agenda' 'packed full of information from LMC – I look forward to the next event' 'ideal small group with plenty of discussion' 'the event firmed up my thoughts and I will leave the evening with a clear vision to feedback to my GP partners' 'very informative, very glad I attended' 'overall great meeting, very uplifting at these challenging times' 'well presented, good content, informative'

PCSE - escalation procedure

A reminder that the following escalation procedure is in place for practices:

In light of the ongoing difficulties practices are facing as a result of the systemic failure of the services provided by primary care support England under contract to Capita, please note that:

1. Initial enquires should be directed to PCS England national contact centre - <u>PCSE.enquiries@nhs.net</u> or 0333 014 2884

Should your email to PCSE be urgent, please mark as such in the Subject box so that it can be prioritised

2. Unresolved issues or lack of response, practices should contact PCS England regional contact susyellis@nhs.net - West Yorkshire Local Liaison Manager

3. If following this, practice issues remain unresolved please contact all four NHSE Y&H contacts - <u>clarestreeter@nhs.net</u>, <u>marie.wharton@nhs.net</u>, <u>helen.hawran@nhs.net</u> and <u>v.lindon@nhs.net</u> who will do their best to help escalate the issues.

Practices may also want to contact their local Member of Parliament regarding their concerns. Contact details for MPs can be found via the following link <u>http://www.parliament.uk/mps-lords-and-offices/mps/</u>