

North Yorkshire Branch Report Issue 81 – October 2016

Message from John Crompton, Chair, North Yorkshire Branch, YORLMC Ltd



You will all be aware that the General Practice Forward View sets out NHS England's vision and support for primary care over the next five years. YORLMC's priority continues to be to ensure the investment and support promised in the GP Forward view is honoured and delivered across our CCGs. Since the <u>September branch report</u> the <u>NHS Operational Planning and</u> <u>Contracting guidance</u> has been issued to CCGs setting out expectations and must dos for the implementation of the <u>5 Year Forward View</u> and <u>GP Forward</u> <u>View.</u>

For the first time this guidance is for two years rather than one and sets out the obligation of a Local Action Plan for primary care and minimum investment levels. There is heavy emphasis on Sustainability and Transformation Plans

(STPs) which are currently being finalised across the regions.

A major concern is the ability of CCGs to deliver from their baselines the investment required with their current financial pressures. We also have concerns about the investment reaching practices from NHSE and the level of support for the stabilisation of practices that is required. YORLMC is currently developing a template to hold both organisations to account and will continue to highlight the threats and pressures on primary care.

Rapid change is taking place within the NHS and is already being felt in North Yorkshire. The political mantra is 'integration' and 'out of hospital care' and a range of 'new models of care' are being described that will achieve these.

The emergence of new models of care has significant implications for general practice. It is important that service changes need to maintain a focus on providing the right local service for patients and practices should therefore work closely with their Patient Participation Groups (PPGs). PPGs have an important role both as a barometer of patient opinion and as advocates of the range, shape and quality of services provided by their practice and the unique richness and variety of General Practice. Practices should continue therefore to keep their PPG informed of changes taking place.

YORLMC will keep practices updated with future developments and on the ongoing discussions at YORLMC liaison meetings with NHSE and NYY CCGs.

Message from Berni Judge, Practice Manager Representative, North Yorkshire Branch, YORLMC

Just a reminder that I have been appointed as the new Practice Manager Representative co-opted to the North Yorkshire Branch of YORLMC. My co-option to YORLMC has been made with the intention of providing practices across North Yorkshire and York with an additional resource and acting as a link with practice manager colleagues. I will be attending Branch meetings and also liaison meetings with CCG leads and representatives of the Area Team so if you feel there are issues/themes emerging that would benefit from being highlighted at these meetings please let me know so I can ensure these can be considered for inclusion on meeting agendas. The easiest way to

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contact me is by email – <u>berni.judge@nhs.ne</u>t. When emailing it would be helpful if you could also copy your email to the Corporate Affairs Team - <u>simon.berriman@yorlmcltd.co.uk</u>

Contact details – YORLMC's Corporate Affairs Team

YORLMC's Corporate Affairs Team (CAT) is responsible for keeping GPs and practice teams informed of current issues relating to primary care and beyond. The CAT leads on communicating important messages, producing regular guidance and newsletters to keep all GPs and practice teams informed, involved and engaged.

To help the CAT keep track of changes within practice teams it will be much appreciated if you can advise <u>info@yorlmcltd.co.uk</u> when email addresses change, when GPs join or leave your practice as well as when there is to be a change of Practice Manager.

- Simon Berriman is administering the North Yorkshire Branch and Liaison simon.berriman@yorlmcltd.co.uk
- Stacey Fielding is now administering the 4 North Yorkshire Divisions stacey.fielding@yorlmcltd.co.uk

Simon and Stacey are therefore the first point of contact for all North Yorkshire & York related matters.

Kate Mackenzie is administering the work of the Bradford & Airedale Branch of YORLMC Ltd.

NHSE Standard Contract 2015/16

The new template letter for breaches to standard hospital contract in England are available on the <u>YORLMC website</u>

Please also see the entry in the <u>October edition of the YORLMC newsletter</u> which provides details of who at local trusts breach reports should be sent to.

Safeguarding claim forms (North Yorkshire County Council only)

YORLMC would like to remind practices on the arrangements for submitting safeguarding claim forms. North Yorkshire County Council has asked that GPs bring claim forms to the child protection conference for which they have written the report where the Chair of the meeting will sign it off for the GP to send to the relevant CCG. If a GP cannot attend the meeting and would like to claim for their report, the claim form should be emailed securely to one of the following email addresses depending on which office arranged the meeting (details on the invitation letter).

northallertoniroadmin@northyorks.gcsx.gov.uk

harrogateiroadmin@northyorks.gcsx.gov.uk

scarboroughiroteam@northyorks.gcsx.gov.uk

IRO Business Support staff will arrange for the electronic form to be checked and authorised and then emailed to the relevant CCG.

North Yorkshire County Council would be grateful if forms could be sent electronically as above rather than posted as hard copies.



GP Practice Christmas and New Year opening hours

With regard to GP Practice Christmas and New Year opening hours, the only requirement is that practices must provide essential services plus any additional or enhanced services they have agreed to and essential services are to be delivered in a way decided by the practice.

Practices do not have to be open during core hours but responsibility and availability does rest with the practice so some provision must be made and although accepting that there are some challenges for small or rural practices, YORLMC's view is that it is reasonable to expect practices to be open during core hours.

YORLMC would expect the main surgery to be open during the majority of core hours of 08.00 to 18.30 but this would not be necessary for the branch surgeries.

The GPC guidance from previous years is still available here and should be read in conjunction with the letter that NHSE is expected to circulate shortly. http://bma.org.uk/support-at-work/gp-practices/service-provision/gp-services-during-holiday-period

The CQC has also issued a mythbuster on opening hours that is worth reading: http://www.cqc.org.uk/content/nigels-surgery-55-opening-hours

Christmas and New Year implications for Extended Hours

Practices are reminded that NHS Employers extended hours directed enhanced service guidance includes the following:

NHS England consideration of practice proposals

NHS England is obliged to consider any proposals for the arrangements of extended hours access put forward by a practice in accordance with the time limits and exceptions explained under the 'Offer of extended hours access under this DES and time limits' section. This consideration should not be delayed unreasonably, nor should NHS England agree to such proposals be unreasonably withheld. In making the decision, consideration should be given to local circumstances such as patient preferences and relevant guidance (see requirements below).

Consideration does not have to be given, nor do decisions have to be made where: 1. the practice has not submitted a written proposal within 28 days of the NHS England offer to enter into an arrangement under the 2013 DES Directions; or

2. the practice has not provided any information requested by NHS England in order to make a decision as to whether the proposal to enter into arrangements under the 2013 DES Directions meets its requirements (see requirements under 2013 DES Directions section).

The full guidance is available at <u>http://www.nhsemployers.org/case-studies-and-resources/2013/05/201314-extended-hours-directed-enhanced-service-guidance</u>

<u>Practices that should they wish to make changes to extended hours access arrangements</u> over the Christmas and New Year period they are required under the terms of the DES to provide NHSE with written notice within 28 days of the proposed change.

Please do not hesitate to get in touch with the Corporate Affairs Team if you have any questions or concerns.

TB and New Entrant Assessment Team referrals

YORLMC is aware that TB and New Entrant Assessment Teams are no longer receiving patient notifications (flag 4 data) through the GP Registrations system. Nationally NHSE, PHE and HSCIC are trying to reach an agreement to resurrect availability of flag 4 data in relation to identifying eligible



people for latent TB screening. YORLMC has been informed that some Trusts are requesting that practices refer eligible patients into the service, as an interim solution.

YORLMC has sought guidance from the GPC who have confirmed that practices are not obliged to undertake this work, and their advice is that practices do not undertake the work unless adequate resource is provided.

YORLMC Branch and Division Meeting Agendas: Contributions are welcomed from GPs and Practice Managers

GPs and Practice Managers are reminded that their suggestions for items for inclusion on Branch and Division agendas are welcomed.

Meetings of the North Yorkshire Branch of YORLMC focus on issues affecting the North Yorkshire & York area as a whole. There are also four Divisions of YORLMC Ltd which correspond to the four North Yorkshire CCG areas. Division meetings focus on more localised discussion and, as co-commissioning gets underway, will become increasingly significant.

Agendas are circulated to Committee Members one week prior to meetings, following agenda planning sessions involving YORLMC Officers and YORLMC's Corporate Affairs team. Branches and Divisions meet bimonthly in alternate months and you can check the dates of forthcoming meetings <u>here</u>.

We very much hope you will contribute to this process – your suggested items can be forwarded to the Corporate Affairs Team as follows: <u>info@yorlmcltd.co.uk</u>

YorTender

YORLMC would like to remind practices that local authority contracts that are out to tender will be advertised via the YorTender website <u>https://www.yortender.co.uk</u>

Registration is free and will allow you to become aware when new services become eligible for tender

Pharmacy applications

The following have been approved:

• Change of ownership from Sainsbury's Pharmacy Ltd to Lloyds Pharmacy Ltd at:

Wetherby Road, Harrogate, North Yorkshire Monks Cross, Huntingdon, York Gallows Close, Falsgrave Rd, Scarborough

(Please Note: This is a change of Legal Entity of the body corporate only. As such all contact details, Opening Hours and Services remain the same.)

 Change of ownership from Lloyds Pharmacy to Averagedream Ltd – T/A Living Care Pharmacy at 101-103 Green Lane, Acomb, York, YO24 4PS.

The following has been received:

• Application unforeseen benefits - Junction of Chain Lane and Stockwell Lane, Knaresborough

This Bulletin is based on the best available information.



We will endeavour to ensure you are kept informed of any changes.

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LOOKING FOR WORK AND VACANCIES? Advertise in the YORLMC Ltd Newsletter

YORLMC's newsletter is circulated to all North Yorkshire & Bradford & Airedale Practices – if you would like to advertise your availability for employment then please contact info@yorlmcltd.co.uk for further information and advertising rates

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